



# हैदराबाद विश्वविद्यालय / University of Hyderabad

अध्यक्ष, छात्रकल्याणकार्यालय

Office of the Dean, Students' Welfare

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Ref: No. UoH/DSW/SHI/2024 | 1023

28.08.2024

## CIRCULAR

Sub: Reimbursement of Outpatient and Inpatient Claims for the University Students – Reg.  
Ref: Students Health Insurance Advisory Committee meeting dated 05.08.2024.

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It has been brought to the notice of the undersigned about the delay in reimbursement of the medical claims of the students either Outpatient/ Inpatient due to various reasons like non-submission of proper documents to the Insurance Company etc.,

To speed up the process for the reimbursement of Outpatient and Inpatient claims, the Committee decided to share the checklist among the students provided by the Insurance company along with the claim form.

For queries, the students are advised to contact the TPA and Emedlife escalation matrix below:

Safeway TPA Escalation Matrix			
	Contact Person	Email Id	Contact No
Help Desk	Mr. Prashanth		8523050107
Spoc	Mr. Srikanth	corpdesk.hyd@safewaytpa.in	9989338284
Escalation	Mr. Jude Michael	hyd.support@safewaytpa.in	6281001200

Emedlife Brokers Escalation Matrix			
Level	Contact person	Email id	Contact no
Spoc	Mr. Vijay	vijay_hakile@emedlife.in	8929919331
Escalation	Mr. Santhosh	santhosh_s@emedlife.in	7893207375

**TPA Network Hospitals List** – <https://www.safewaytpa.in/NetworkHospital.aspx>

The students who want to apply for the reimbursement are advised to go through the attachments and submit the documents along with the checklist to the Helpdesk person Mr. Prashanth at the Health Centre.

Dean, Students' Welfare

**DEAN**

STUDENTS WELFARE  
UNIVERSITY OF HYDERABAD  
HYDERABAD-500046, T.S. INDIA.

To  
All Concerned